

Customer and Distributor FAQs



Please reference the below FAQs for commonly asked questions from customers and distributors regarding the LyondellBasell acquisition of A. Schulman.

GENERAL

How will A. Schulman be integrated into the LyondellBasell brand? Will the brand/naming of A. Schulman products change?

Following the completion of the acquisition, LyondellBasell will form a new business segment called Advanced Polymer Solutions (APS). This new segment includes LyondellBasell's legacy polypropylene compounds (PPC) business, the A. Schulman assets, *Catalloy* and polybutene-1. For now, LyondellBasell will not change the naming convention or branding of the A. Schulman products.

Will LyondellBasell keep the full A. Schulman portfolio or divest parts?

It is too early to speculate on any potential divestitures at this time. LyondellBasell continuously evaluates its businesses and product portfolios to best meet customer needs and deliver shareholder value.

Does LyondellBasell have additional acquisition plans for the polymers business?

It is too early to speculate on any additional acquisitions for the polymers business at this time. However, LyondellBasell will always consider its customers' needs, opportunities in the M&A market and value for its shareholders.

How will A. Schulman legal entities be structured (including those performing sales)?

At closing, all of A. Schulman's subsidiary companies automatically become LyondellBasell subsidiaries because of the merger of applicable parent companies. For now, LyondellBasell does not plan to make any significant changes to its legal entity structure as a result of the completion of this acquisition.

Do my commercial, procurement and operational contacts change as a result of the acquisition?

LyondellBasell will continue to evaluate our common customers in terms of

their needs and deploy our combined resources in the most effective manner possible. In the meantime, please continue to work directly with your current contacts.

If I am interested in expanding my relationship with the broader entities, who do I contact?

Please continue to contact your local sales account manager or customer service representative and they will handle your inquiry for LyondellBasell or A. Schulman products and services.

CUSTOMERS

Why did you buy A. Schulman? What is the strategic fit?

The acquisition of A. Schulman builds upon LyondellBasell's already existing platform in this space to create a premier APS business. With the acquisition of A. Schulman, LyondellBasell has transformed into the only vertically integrated compounder with a global footprint. Customers will now be able to purchase a deeper and broader range of innovative product solutions, including compounds, colors, masterbatches, powders and engineered compounds, from a single source. This unique combination will serve as a platform for growth and provide the ability for future innovations that serve our customers better and enable us to be a stronger partner for our suppliers and distributors.

Who do customers contact for product information, to place future orders, check on orders, etc. for both LyondellBasell and A. Schulman products?

Please continue to contact your local sales account manager or customer service representative until further notice. They will continue to handle your inquiry for LyondellBasell or A. Schulman products and services to ensure no disruption to the level of service you receive.

Are there plans for customers to eventually have the same account manager for LyondellBasell and A. Schulman products?

The strengths of the new company provide a unique opportunity to build stronger partnerships with our customers. LyondellBasell will thoroughly evaluate our common

customer needs and deploy our combined resources in the most effective manner possible to best serve our customers.

When will LyondellBasell sales team be able to talk about A. Schulman products with its customers and vice versa?

LyondellBasell and A. Schulman sales account managers, customer service representatives and/or technical specialists are able to support your inquiries regarding our full portfolio of products. In the coming months, we will develop an efficient process to expose all customers to the products and services available from both companies.

Will the LyondellBasell commercial team sell A. Schulman products, including future masterbatch?

Both LyondellBasell and A. Schulman products and services are now available to all customers.

Who will take care of the joint technical developments (customer/A. Schulman)?

LyondellBasell will always work to find unique opportunities to leverage our combined technical strengths to deliver innovative solutions to our customers. At this time, LyondellBasell does not expect any significant changes in our customer technical development programs. Any changes will be communicated to customers as appropriate.

DISTRIBUTORS

What are the plans for LyondellBasell and A. Schulman's distributor business moving forward?

For now, no significant changes will be made to LyondellBasell or A. Schulman's distribution businesses. Distribution partner agreements with both companies are still valid and outline clear areas of responsibilities.

Do my commercial and operational contacts change as a result of the acquisition?

LyondellBasell will continue to evaluate our common customers in terms of their needs and deploy our combined resources in the most effective manner possible. In the meantime, please continue to work directly with your current contacts.